A-2668
Second Year B. Com. (Sem. III) Examination
March / April - 2015
Management : Paper - 1

Time : Hours] [Total Marks : 50
Instructions :
(1)

(2) All questions are compulsory.

1 Answer in brief: (10)
(1) What do you mean by value systems ?
(2) What does fixed responsibility tend to develop ?
(3) What do you mean by power ?
(4) List out the five major approaches to solve managerial problems.
(5) What do you mean by culture ?

2 What are the steps involved in potential problem analysis ? 13
Explain. Why Managers do not follow this in routine process ?

OR

2 What do you mean by values ? Why are the values of a 13
manager and a non manager important in management ?
Do the values influence management philosophy of a manager ?

3 Write short Notes: (AnyTwo) 14
(a) Why managers do not delegate ?
(b) Authority and Organisational Responsibility.
(c) Explain the role of "Assistant" to manager
(d) Steps involved in creative process of problem solving

A-2668] 1 [Contd...
(a) Explain Sources of power

(b) Case Study:

Mr. Verma is a sports director in a college. There are three junior teachers working under him. He decided to organize various sports activities in the college. He delegated the responsibility of making the arrangements to his juniors. He never trusted his juniors and kept all the decision making power like inviting the chief guest, providing finance for various arrangements, selection of teams, selection of uniforms etc. Every time any decision was to be taken he was to be consulted. It became difficult for juniors to complete the assigned work in time, for which then they were fired. As a result two of the juniors resigned. What is the problem in the case? Do you think there is a problem with Mr. Verma? Why do you think he was hesitant to delegate?