Instructions:

1. Answer in brief:
   (i) What do you mean by "Empathy"?
   (ii) What do you mean by workforce diversity?
   (iii) What do you mean by "Corporate Governance"?
   (iv) What do you mean by performance management?
   (v) Why diversity should not be viewed as a problem?

2. What steps can be taken by a manager to convert workforce diversity from destructive to constructive?

   OR

2. Why do you think Country needs Corporate Governance? Explain its role in country's development?
3 What do you think are the reasons for workforce diversity and what are its benefits to the organisations?

OR

3 What are the main recommendations of Birla Committee for Corporate Governance?

4 Write short notes: (any three)

1. Paradox of Diversity
2. Objectives of Performance Management System
3. SEBI code on Corporate Governance
4. Objectives of Corporate Governance.